

Bee Happy Recruitment

<https://www.beehappyrecruitment.co.uk/jobs/hotel-night-porter/>

Hotel Night Porter

Industry

Hospitality

Description

Bee Happy Recruitment are seeking a friendly and professional Night Porter in Eastbourne to join our Clients Stunning Hotel.

40 Hours per week, Live in Accommodation available

Salary £25549 plus £1200 tronc per annum

The successful candidate will be responsible for ensuring the smooth operation of guest services and maintaining a welcoming environment within our clients establishment. This role offers an excellent opportunity for individuals passionate about hospitality and guest relations, with the chance to develop their skills in a dynamic setting.

Duties

Greet guests warmly and assist with their luggage, ensuring a positive first impression

Provide information about hotel facilities and local attractions upon request

Assist with transportation of guests and their belongings within the premises

Maintain cleanliness and organisation of public areas and service spaces

Respond promptly to guest requests, demonstrating excellent phone etiquette and customer service skills

Support the front desk team during busy periods, including handling guest inquiries efficiently

Collaborate with other departments to ensure guest satisfaction and operational efficiency

Skills

Multilingual or bilingual abilities are highly desirable to cater to diverse guests

Excellent phone etiquette and communication skills

Previous experience in hotel or hospitality environments is advantageous

Strong guest service orientation with a friendly, approachable demeanour

Organised, reliable, and able to work effectively as part of a team

Ability to remain calm under pressure and handle multiple tasks simultaneously

Knowledge of local area attractions is a plus but not essential.

Hiring organization

Bee Happy Recruitment

Employment Type

Full-time

Job Location

Eastbourne

Date posted

November 14, 2025